

We have experienced some issues with the page not displaying for some users. This only appears to be a problem with Internet Explorer and relates to how IE implements JavaScript which appears to cause a time out to occur when loading the page initially.

We have the following suggestions:

- Try reloading the web page.
- Clear your local cached and press F5 to reload the page.
You can clear the cache by going to:
Tools->Internet Options->General Tab->Delete Button and press **Delete Files**.
- Upgrade to IE 8. This version has an improved implementation of JavaScript.
- Try using Firefox. In our testing the maps load and run significantly faster using Firefox than IE.